



HOME CARE PACKAGES

Pricing Schedule (effective from 1 September 2024)

Services	Mon-Fri 0730-1900	Mon-Fri 1900-2100	Sat 0730-1900	Sun 0730-1900	Public Holidays
In-home supports (per visit) <i>includes personal care, medication assist, domestic assistance, meal prep and in-home respite</i>	\$74.00**	\$85.00	\$110.00	\$150.00	\$190.00
Community access services (per visit) <i>shopping, outings, appointments</i>	+ km @ \$1.20/km	+ km @ \$1.20/km	+ km @ \$1.20/km	+ km @ \$1.20/km	+ km @ \$1.20/km
Social Groups (per outing) Centre-Based Respite	\$90.00 ¹	N/A	N/A	\$120.00	N/A
Above services provided under CHSP top up will be charged as per CHSP Fee Schedule					
Welfare checks (telephone) (each)	\$20.00	\$20.00	\$30.00	\$30.00	\$30.00
Non urgent after hours calls (each)	\$20.00	\$20.00	\$30.00	\$30.00	\$30.00
Additional Case Management (hour)	\$83.00	N/A	N/A	N/A	N/A
Overnight services	By negotiation				
Third Party Provider Services	By negotiation				

** This fee remains below the median price of Home Care Package providers for Tasmania as per 31 March 2024 National Summary by the Department of Health and Aged Care. Fees are GST exempt.

Care and Package Management Fees	
Care Management ²	16% of Total Package Income spread over 12 months (see descriptor below)
Package Management ³	12% of Total Package Income spread over 12 months (see descriptor below)
Cancellation Fee	Full fee charged if less than 24 hrs notice provided; extenuating circumstances excepted

¹ **Kilometrage** Clients requiring more than 10 kms transport for pick up or drop off for social groups will be required to pay kilometrage at \$1.20 per kilometre.

² **Care management fees** comprise 16% of total package. These fees cover the provision of a care coordinator who is responsible for assessment, care planning and establishing the Home Care Agreement; regularly assessing the client's needs, goals and preferences; reviewing the Agreement and Care Plan ensuring services are safe and aligned; addressing risks to the client's safety, health and wellbeing; case conferences and managing referrals as required.

³ **Package Management fees** comprise 12% of total package income and enables Parkside to employ and train sufficient staff to provide high quality care and services to clients and carers. They allow for policy development, quality assurance and risk management to underpin our services and provide sustainability for Parkside.

STATEMENTS AND INVOICES including income tested fee invoices and CHSP top up invoices will be sent out monthly. Payment can be made by phone, cheque or in person. If you need assistance with payment of fees, please speak to your Coordinator.