



HOME CARE PACKAGES

Pricing Schedule (effective from 1 September 2021)

COST OF SERVICE

	Cost (GST not applicable)
Weekday Monday – Friday	\$56.00 per hour
Saturday	\$74.00 per hour
Sunday	\$94.00
Public Holiday	\$119.00 per hour
Transport for client	\$0.78 per kilometre
Sleepover Shift – No disturbances	\$150.00 - (10:00pm – 7:00am)
Sleepover disturbances	Hourly rate \$76.00 pro rata
Gardening Services	Hourly rate \$50.00
Additional Case Management Services	\$79.00

PACKAGE FEES

	Cost (GST not applicable)
Parkside Fee (Basic Daily Fee)	\$2.14 per day (\$15.00 a week)
Income Tested Care Fee	As determined by the Australian Government
Care Management Fee	13.5% of Total Package Income
Package Management Fee	10.25% of Total Package Income
Brokerage Fee (when we use another provider)	10% of the invoice received
Cancellation Fee	None, but full cost is charged if notified after 4pm the day prior (exceptions apply)
Entry and Exit Service Fee	None



YOUR CONTRIBUTION:

- Parkside Fee (or Basic Daily Fee) \$2.14 per day.

The Basic Daily Fee paid to Parkside is your co-contribution towards the cost of your own care.

Note: The Australian Government Department of Health refer to this fee as the Basic Daily Fee and the recommended maximum chargeable by a provider is between \$9.00 - \$11.00 **per day** depending on package level.

- Income Tested Care Fee (for self-funded or part pensioners)

An Income Tested Care Fee is calculated by the Dept. of Human Services based on your financial information.

Parkside will request that you pay the Income Tested Care Fee in addition to the Basic Daily Fee.

Both fees will be your co-contribution towards the cost of your own care.

FROM YOUR PACKAGE:

- Care (or Case) Management Fee – 13.5% of total package income.

This fee is for coordinating services to provide necessary support as agreed with the client.

- Package Management Fee – 10.25% of total package income.

This fee is to enable funds, statements, invoices and other aspects of the client's package to be managed.

- Brokerage Fee - 10% of the invoice received from another provider.

This fee is for arranging the services and payment of another service provider as required.

- Staff Travel Costs - \$0.78 per kilometre for travel with or on behalf of the client.

Parkside will not charge for staff travel to the client.

- Cancellation Charges - Cancellations before 4pm on the day prior will not incur a charge.

After this time, the cancellation will be charged at full cost.

24 hours' notice of cancellation is appreciated to give us time to redeploy the staff. Emergencies and other exceptional circumstances will be considered to waive cancellation charges.

- Entry and Exit Fee – NO Parkside fee.

INVOICE FOR SERVICES

Invoices will be sent out on a 4-weekly basis. Payment can be made by phone, direct debit, cheque or in person.

If you need assistance with payment of your fees, please speak to your Service Coordinator.

CANCELLATION CHARGES

24 hours' notice of cancellation is appreciated to give us time to redeploy the staff. Cancellations before 4pm on the day prior will not incur a cancellation charge. After this time, the cancellation will be charged at full cost.

Emergencies and other exceptional circumstances will be considered to waive cancellation charges.



COMMONWEALTH HOME SUPPORT PROGRAM

Pricing Schedule (effective from 1 September 2021)

COST OF SERVICE

	Cost excluding GST	Cost including GST
- Flexible Respite - Centre Based Respite - Social Support Group - Cottage Respite		
Monday – Sunday	\$15.00/week* (flat fee)	N/A

*Fee charged on weeks that service is provided only.

PRIVATE SUPPORTS AND SERVICES

Individuals and organisations can purchase services, subject to contractual agreements, at the following rates:

COST OF GENERAL SUPPORT

	Cost (per hour) excluding GST	Cost (per hour) including GST
Weekday	\$62.00	\$68.20
Weekend	\$81.40	\$89.54
Public Holidays	\$130.90	\$143.99
Weekday Groups	\$31.00	\$34.10
Weekend Groups	\$40.70	\$44.77

OTHER CHARGES & SERVICES

CANCELLATION CHARGES

- Cancellation Charges - Cancellations before 4pm on the day prior will not incur a charge. After this time, the cancellation will be [charged at full cost](#).

24 hours' notice of cancellation is appreciated to give us time to redeploy the staff. Emergencies and other exceptional circumstances will be considered to waive cancellation charges.

INVOICES

Invoices will be sent out on a 4-weekly basis. Payment can be made by phone, direct debit, cheque or in person. If you need assistance with payment of your fees, please speak to your Service Coordinator.