



## HOME CARE PACKAGES

Pricing Schedule (effective from 1 September 2022)

### COST OF SERVICE

	Cost (GST not applicable)
<b>Individual Support</b>	
Weekday Monday – Friday	\$60.00 per hour
Weekday Evening – From 7 pm	\$70.00 per hour
Saturday	\$80.00 per hour
Sunday	\$100.00 per hour
Public Holiday	\$125.00 per hour
<b>Group Support</b>	
Social and Centre Based weekdays	\$30.00 per hour
Social and Centre Based weekend	\$35.00 per hour
<b>Other Support</b>	
Transport for client	\$1.00 per kilometre
Sleepover Shift – No disturbances	\$150.00 - (10:00pm – 7:00am)
Sleepover disturbances	Hourly rate \$76.00 pro rata
Gardening Services	To be negotiated
Additional Case Management Services	\$83.00 per hour
Respite overnight and Away trips per 24 hours	\$672.00 *dependent on location

### PACKAGE FEES

	Cost (GST not applicable)
Parkside Fee (Basic Daily Fee)	\$0.00 – NIL
Income Tested Care Fee	As determined by the Australian Government
Care Management Fee	16% of Total Package Income
Package Management Fee	12% of Total Package Income
Brokerage Fee (when we use another provider)	10% of the invoice received
Cancellation Fee	Full cost of service is charged if cancellation notified after 4pm the day prior (exceptions apply)
Entry and Exit Service Fee	None



## YOUR CONTRIBUTION:

- Basic Daily Fee - NIL
- Income Tested Care Fee (for self-funded or part pensioners)

An Income Tested Care Fee is calculated by the Dept. of Human Services based on your financial information.

Parkside will request that you pay the Income Tested Care Fee.

## FROM YOUR PACKAGE:

- Care (or Case) Management Fee – 16% of total package income.  
This fee is for coordinating services to provide necessary support as agreed with the client.
- Package Management Fee – 12% of total package income.  
This fee is to enable funds, statements, invoices and other aspects of the client's package to be managed.
- Staff Travel Costs - \$1.00 per kilometre for travel with or on behalf of the client.  
Parkside will not charge for staff travel to the client.
- Cancellation Charges - Cancellations before 4pm on the day prior will not incur a charge.  
After this time, the cancellation will be charged at full cost.  
24 hours' notice of cancellation is appreciated to give us time to redeploy the staff. Emergencies and other exceptional circumstances will be considered to waive cancellation charges.
- Entry and Exit Fee – NO Parkside fee.

## INVOICE FOR SERVICES

Invoices and statements will be sent out monthly. Payment can be made by phone, direct debit, cheque or in person.

If you need assistance with payment of your fees, please speak to your Service Coordinator.



## COMMONWEALTH HOME SUPPORT PROGRAM

Pricing Schedule (effective from 1 September 2022)

### COST OF SERVICE

<ul style="list-style-type: none"> <li>• Flexible Respite*</li> <li>• Centre Based Respite*</li> <li>• Social Support Group**</li> <li>• Cottage Respite***</li> </ul>	Cost excluding GST	Cost including GST
Monday – Sunday	\$17.50/week* flat fee	N/A
Social Support Group	\$17.50/week ** activity dependent	N/A
Cottage (Overnight) Respite	\$30 /day*** location dependent	N/A

Fee charged only on weeks that service is provided.

### PRIVATE SUPPORTS AND SERVICES

Individuals and organisations can purchase services, subject to contractual agreements, at the following rates:

### COST OF GENERAL SUPPORT

	Cost (per hour) excluding GST	Cost (per hour) including GST
Weekday	\$74.00	\$81.40
Weekday Evening – from 7pm	\$86.00	\$94.60
Saturday	\$99.00	\$108.90
Sunday	\$124.00	\$136.40
Public Holidays	\$155.00	\$170.50
Overnight Respite	\$833.00	\$916.30
Weekday Groups	\$37.00	\$40.70
Weekend Groups	\$43.00	\$47.30

### CANCELLATION CHARGES

- Cancellation Charges - Cancellations before 4pm on the day prior will not incur a charge. After this time, the cancellation will be charged at full cost.

24 hours' notice of cancellation is appreciated to give us time to redeploy staff. Emergencies and other exceptional circumstances will be considered to waive cancellation charges.

### INVOICES

Invoices will be sent out monthly. Payment can be made by phone, direct debit, cheque or in person. If you need assistance with payment of your fees, please speak to your Service Coordinator.